

# Accessing workshop resources

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Some of our online resources, particularly the module content, will load in pop-up windows. Sometimes browsers or pop-up blocking software will prevent these windows from displaying. Please make sure you disable any pop-up blocking software while using Moodle.

For specific instructions on how to allow Moodle pop-up content in your browser, refer to the sections below.

## Chrome

1. Open the Chrome menu by clicking the three dots in upper right corner.
2. Select **Settings**.
3. Scroll down and click the **Advanced** dropdown.
4. Under the **Privacy** section, click on the **Site settings** section.
5. Click on **Pop-ups and redirects** section.
6. In the Allow section, click **Add**.
7. Type in <https://online.ibo.org:443> and click **Add**.

## Firefox

1. Open the Firefox menu by clicking the three horizontal lines in the upper right corner.
2. Click on **Options**.
3. Scroll down to the **Permission** section.
4. To the right of **Block pop-up windows**, click **Exceptions**.
5. Type in <https://online.ibo.org:443> and click **Allow**.
6. Click **Save Changes**.

## Internet Explorer

1. Open the Tools menu by clicking on the gear icon in the upper right corner.
2. Select **Internet Options**.
3. Select the **Privacy** tab.
4. Under the **Pop-up Blocker** section, click the **Settings** button.
5. Type in <https://online.ibo.org:443> and click **Add**.
6. Click **Close** then **OK**.

## Safari

1. From the Safari menu, choose **Preferences** and click the **Security** tab.
2. Ensure the **Block pop-up windows** option is not checked. Unchecking this option will allow pop-ups.
3. To block pop-ups once again, check the **Block pop-up windows** checkbox.